C1

September 4, 2024

To Whom It May Concern,

I am writing to recommend Aishwarya Bhargava for any future opportunities she may pursue. During her tenure as a summer intern at the C1 AI Center of Excellence, Aishwarya consistently demonstrated exceptional qualities that make her an outstanding candidate for any role in the field of artificial intelligence.

From the outset, Aishwarya exhibited a remarkable willingness to learn. She assumed a wide variety of roles during her summer internship. For example, she quickly became acquainted with our generative AI offer called C1 Elly and a complex healthcare project. She contributed toward key project deliverables allowing our team to stay on schedule. For example, she developed and altered several Google Dialog Flow CX routes and maintained a menu template keeping a record of the key ingress and egress routes. She also assisted our AI Business consultants, interacting with the client to detect and resolve ongoing issues. She contributed to the customer documentation and performed User Acceptance Testing.

Aishwarya possesses a strong work ethic, consistently going above and beyond what was expected of her. She approached every task with dedication and a positive attitude, ensuring that project deadlines were met. Her technical acumen is equally noteworthy.

Additional contributions that Aishwarya made to our team are highlighted below:
- Developed a wide variety of databases that contain different prompts for different business verticals. These prompts will be used in numerous use-cases allowing C1 to create and deliver Elly automation faster in the future.
- Used C1 Generative AI Designer (GAID) and turned multiple prompts into functioning bots.
- Combined multiple small prompts in a single category to create mega prompts whose functionality is extremely diverse.
- Created a document containing Generative AI policies of the world which allows C1 to service our clients who have a global footprint and want to test new technologies.
- Completed extensive generative AI research for a leading CCaaS provider, Genesys Cloud.
- Created an excel containing the list of the pages and site owners for the C1 intranet site, Connect for the development of future bots.
- Contributed towards the development of the front end of the C1 large language model (LLM) evaluation tool. This new tool will speed up our model selection and deployment.
- Created skills that Elly leverages for various vertical markets. Based on the prompts that Aishwarya generated she converted these skill sets into functioning bots.

In summary, Aishwarya is a highly motivated and talented individual with a bright future ahead of her. I have no doubt that she will excel in any endeavor she chooses to undertake. I wholeheartedly recommend her for any position or program she applies to.

Terri Patrick
Sr. Team Lead, AI Center of Excellence
ConvergeOne

OneC1.com